

Mounting and Operating Manual

Dear Customer!

By selecting this VC product you have chosen a professional device, which guarantees highest possible quality and reliability.

Please read the following instructions carefully before comissioning the product in order to be able to take full advantage of all quality features regarding this product line.

3MP IP Dome Camera

Art.no. 11985

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the installation manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

CE Mark Warning

This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

NOTICE TO USERS

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The user's guide explains how to operate this camera from a computer. User should read this manual completely and carefully before you operate the device.

Introduction

This camera is a fully scalable surveillance device. Because the Network Cameras can be plugged into your existing local area network (LAN), you will potentially save thousands of dollars from unnecessary cabling.

The device is accessible via the LAN or Internet connection. Connect your device directly to a local area network or xDSL modem, and with web browser you get instant, on demand video streams. Within minutes you can set up the device to capture a video sequence to a PC. The live video can be uploaded to a website for the world to see.

Features

- 2 Mega-pixel high sensitivity image sensor
- Support Full HD mode (1080p) up to 30fps
- ONVIF compliant
- Motion detection and audio detection
- High-light IR LED, up to 10m IR distance
- Day and night function with ICR
- Easy installation with setup wizard (IP Wizard II)
- UPnP device discovery and NAT router transversal for easy installation
- Dynamic IP Service, DIPS®, to search your IP camera from Internet easily
- H.264 and JPEG dual compression simultaneously
- Multi-stream simultaneously
- UDP / TCP / HTTP / HTTPS protocols selectable
- Smartphone or web pad accessible
- Event and Continuous recording to SD card or SAMBA server
- Microphone input
- Audio line out
- Voice alerting while event triggered
- Two-way audio
- Privacy masks

- 3D noise reduction to improve picture quality at low lux.
- Digital WDR to provide extremely clear images even under strong back light
- Image transmission using an FTP or e-mail for event
- Digital sensor input and alarm output
- Multi-channel control software for surveillance application
- IEEE 802.3af PoE support

Minimum System Requirements

- Microsoft Internet Explorer 10 or later
- Full HD Monitor resolution 1920 x 1080 or higher
- Intel Core i5 M460 (2.53GHz) or faster
- Memory Size: 4GB or more
- Windows 7, 8, and 10

Package Contents

Item	Descriptions
	1. This camera is the main element of the product.
	2. Accessories
	3. User's Manual CD provides important information and instructions for operating the Network Camera
T BAR CONT	4. Quick Start Guide provides important information and instructions for installing this device.

User can find the following items in the package:

If any of the above items are missing, please contact your dealer immediately.

Note: Using a power supply with a different voltage will cause damage and void the warranty for this product.

Connections



1. RJ45 LAN socket:

The LAN socket is a RJ-45 connector for connections to 10Base-T or 100Base-TX Ethernet cabling. This Ethernet port built N-Way protocol can detect or negotiate the transmission speed of the network automatically. Please use Category 5 or better cable to connect the Network Camera to an Ethernet network switch.

In the LAN socket, there are two LEDs embedded:

LAN LED (green color)

This LED will be flashing while network accessing via Ethernet.

Power (orange color)

This LED is used to indicate whether DC power is on or not.

2. Terminal block:

Pin definition:

Pin	Name	Function
1	12VDC in/out	DC 12V power input / output
2	DI	Digital signal input
3	GND	Ground
4	DO	Digital signal output

12VDC in

The input power is 12VDC.

Note that supply the power to the Camera with a 12VDC/1A power adapter. Otherwise, the improper power adapter may damage the unit and result in danger.

12VDC out

The output power is 12VDC. This is used to support DI/DO devices. The output power is 12VDC/50mA maximum.

DI/GND/DO

Interface of Digital input/output

3. Factory Default Reset

This button is used to restore the all factory default settings. Sometimes restarting the device will make the system back to a normal state. However, if the system still got problems after restart, user can restore the factory default settings and configure it again.

Restore the device:

1. Turn off the Camera first.

2. Press and hold this button continuously. Power on this camera. Wait until orange LED is on. Once the Camera had been operating again, the device has been restored to default settings.

Note: Restoring the factory default setting will lose the all previous settings included IP address forever. User needs to run the IPWizard II program to search the device and configure it to let the device work properly again.

4. Micro SD Card Slot

User can insert a micro SD card into this slot for recording.

5. Built-in MIC

Hardware Installation

- 1. Please select the most suitable position on ceiling to install this camera.
- 2. Remove two screws to release the top cover of the dome and open it.



3. Set the mounting base onto ceiling and center it through the mounting hole, using the two retaining screws for the main body, supplied by the appurtenance bag.



- 4. To adjust lens, move the camera body by pan and/or tilt manually and set the focus by turning the lens.
- 5. Connect the LAN cable to Ethernet's switch with PoE function.
- 6. Once you have installed the camera well and powered it on, the Power LED (orange) will turn on later. The Power LED turned on, it means the system is booting up successfully. Furthermore, if you have a proper network connection, and access to the camera, the LAN LED (green) will flash.
- 7. When the camera cabling is completed, close the top cover dome housing and secure it by two screws.



8. Done.



Preparation

Search and Set up by IPWizard II

Once you installed the Camera on a LAN environment, you have two easy ways to search your Cameras by IPWizard II or UPnP[™] discovery. Here is the way to execute IPWizard II to discover Camera's IP address and set up related parameter in a Camera.

Search

P Wizard II Version 3.0.0.6043		Interfa	ce : 192.168.0.130	00
Device Title	IP Address	Port	MAC	•
330-3516	192.168.0.193	80	00-0E-AE-A1-D6-D0	
AH2030T	192.168.0.149	80	00-0E-AE-A1-D6-BC	
AH2630T	192.168.0.187	80	00-0E-AE-A1-D6-DE	
AirCam OD-2025HD	192.168.0.190	80	00-0E-AE-A0-02-E9	
AirCam OD-2060HD	192.168.0.184	80	00-0E-AE-A0-02-E3	
AM2110D	192.168.0.142	80	00-0E-AE-A1-D6-6D	
AM2120D	192.168.0.176	888	00-0E-AE-A1-D6-AD	
AM2120D	192.168.0.163	80	00-0E-AE-A1-D6-AE	
AM2180D	192.168.0.197	80	00-0E-AE-A1-D6-6F	
AM2220D	192.168.0.115	80	00-0E-AE-A0-02-E6	T
SEARCH 🔍	Camera:		User Name: admin	
	Model Name:	AH2030T	Password:	
	Network:	Wired		
	DHCP:	ON		
WIRELESS	WiFi:	thernet Only	Off-Line	
EXIT	Connection: N	ot Connected		
	Device ID (for DIPS):	106100260		

When launch the IPWizard II, a searching window will pop up. IPWizard II is starting to search Network Cameras on the LAN. The existed devices will be listed as below.

IP Wizard II Version	3.0.0.6043	Inte	erface : 192.168.0.130	00
Device Title	IP Address	Port	MAC	
Se	arching			
	2	2%		
	Comoroi			
SEARCH C	Camera:		User Name: admin	
VIEW O	model Name.		Password:	
	Network:			
	DHCP:			
WIRELESS	WiFi:		Off-Line	
EXIT	Connection:			
	Device ID (for DIPS):			

View

If IPWizard II finds network devices, **View** button will be available. Please select the device you want to view and click the **View** button. Then you could see the video from camera directly. Furthermore you could double click the left button of mouse to link to the network device by web browser.

IP Wizard II Version 3.0.0.6043		Interfa	ice : 192.168.0.130	00
Device Title	IP Address	Port	MAC	
330-3516	192.168.0.19	3 80	00-0E-AE-A1-D6-D0	
AH2030T	192.168.0.14	9 80	00-0E-AE-A1-D6-BC	
AH2630T	192.168.0.18	7 80	00-0E-AE-A1-D6-DE	
AirCam OD-2025HD	192.168.0.19	0 <mark>80</mark>	00-0E-AE-A0-02-E9	
AirCam OD-2060HD	192.168.0.18	4 80	00-0E-AE-A0-02-E3	
AM2110D	192.168.0.14	2 80	00-0E-AE-A1-D6-6D	
AM2120D	192.168.0.16	3 80	00-0E-AE-A1-D6-AE	
AM2120D	192.168.0.17	6 888	00-0E-AE-A1-D6-AD	
AM2180D	192.168.0.19	7 80	00-0E-AE-A1-D6-6F	
AM2220D	192.168.0.17	9 80	00-0E-AE-A0-01-EB	
SEARCH 🔍	Camera:		User Name: admin	
	Model Name:	AH2030T	Password:	
	Network:	Wired		
	DHCP:	ON		
WIRELESS	WiFi:	Ethernet Only		3
EXIT	Connection:	Success		
	Device ID (for DIPS):	106100260	-26~ 20	4-

LAN

In case you want to change the IP related parameters of wired interface, please select the device you want to configure and click the **LAN** button. Relative settings will be carried out as below.

P Wizard II Version	3.0.0.6043		Interfa	ace : 192.168.0.130	00
Device Title	IP Address		Port	MAC	-
330-3516	192.166	.0.193	80	00-0E-AE-A1-D6-D0	
AH2030T	192.168	3.0.149	80	00-0E-AE-A1-D6-BC	
					-
SEARCH Q	LAN: Network: IP Address:	O Static I	P DHCP I 8. 0 .149	P User Name: admin Password:	
LAN	Subnet Mask:	255.25	5.255.0		
	Gateway:	192.16	8.0.254	Off-Line	
EXIT	DNS1:	168.95	i.1.1		
	DNS2:	0.0	.0.0		
	<<		>>		

You could modify the relative settings of the selected device. Click " <<" button will quit the LAN setting procedure and click " >>" button will move to next page as below.

IP Wizard II Version 3.0.	0.6043	Inte	erface : 192.168.0.130	00
Device Title	IP Address	Port	MAC	-
330-3516	192.168.0.193	38	00-0E-AE-A1-D6-D0	
AH2030T	192.168.0.149	80	00-0E-AE-A1-D6-BC	
M62220D	192.168.0.179	80	00-0E-AE-A0-01-EB	1.10
SEARCH 🔍 🛛	Jser:		User Name: admin	
VIEW O	Change Password		Password:	
LAN				
WIRELESS			Off-Line	
EXIT				
	<< Submit			

In case, you do not want to change username and/or password, then just click "**Submit**" button to perform your setting accordingly. Click " **<<**" button will go back to previous page.

If you like to change username and/or password of the device, just click the check button. Then, the related fields will show up as below.

IP Wizard II Version	3.0.0.6043	Inte	erface : 192.168.0.130	00
Device Title	IP Address	Port	MAC	
330-3516	192.168.0.193	90	00-0E-AE-A1-D6-D0	
AH2030T	192.168.0.149	80	00-0E-AE-A1-D6-BC	
AE2 630T				
AM2220D	192.168.0.179	-30	00-0E-AE-A0-01-EB	-
SEARCH 🔍	User:		User Name: admin	
VIEW O	✓ Change Password		Password:	
LAN	User Name: admir	1		
WIRELESS	New Password:		Off-Line	
EXIT	Confirm Password:			
	< Submit			

After keying in new username and password, click "**Submit**" button to perform your setting accordingly. Click " <<" button will go back to previous page.

Wireless

This model does not support wireless function. Therefore, IPWizard II disables this function automatically.

Install the Device behind a NAT

Router

Once installed, the device is accessible on your LAN. To access the device from the Internet you must configure your broadband router to allow incoming data traffic to the device. If the device is installed on the LAN with a router, then it may get a dynamic IP address from the DHCP server. However, if the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP, also the port forwarding or Virtual Server function of router needs to be setup.

However, if your NAT router supports UPnP feature, it can be very easy to achieve NAT traversal automatically. To do this, enable the NAT-traversal feature, which will attempt to automatically configure the router to allow access to the camera.

Installing the device with an UPnP router on your network is an easy 3-step procedure:

- (1) Enable UPnP option of your NAT router
- (2) Enable UPnP NAT traversal option of the Network Camera (default)
- (3) Access your Network Camera by DIPS

(1) Enable UPnP option of your NAT router

To use UPnP IGD function (NAT traversal), you need to make sure the UPnP function is enabled in your router. Most new home routers should support this function. Some of routers are default enable and others are not. Please check user's manual of your NAT router for detail.

(2) Enable UPnP NAT traversal option of the Network Camera

Refer to **Setting** \rightarrow **Network** \rightarrow **UPnP** page for detail NAT traversal setting. Note that this option is default enabled.

(3) Access your Network Camera by DIPS

Refer to **Setting → System → System** page for detail DIPS information.

Access the device from the Internet Explorer for the first time

1. If it's the first you want to access your Network Camera by Windows PC, it would strongly recommend you to use Internet Explorer as default browser as possible. Start the web browser on the computer and type the IP address of the Camera you want to monitor as below:



The Login Window of the Camera is prompted:

Connect to 192.	168.0.100
	GR
Camera Server User name:	
<u>P</u> assword:	Remember my password
	OK Cancel

2. Type in your login name and password under "USERNAME" and "PASSWORD" textbox.

For the first time use (default value), input the

User Name: admin

Password:

That's, type in "**admin**" on the "USERNAME" as a default name and leave PASSWORD textbox blank. Click "OK" button to start the main menu.

3. According your browser's security setting, the IE Web Page may prompt the "Security Warning" window. If so, select "Yes" to install and run the ActiveX control into your PC. Otherwise, the system will load the ActiveX silently.

4. After the ActiveX control was installed and ran, the first image will be displayed.



Logging in as an Viewer

If you log in the Camera as an ordinary User, "Setting" function will be not accessible.

Logging in as an Administrator

If you log in the Camera as the Administrator, you can perform all the settings provided by the device.

Operating the Network Camera

Start-up screen will be as follow no matter an ordinary users or an administrator.



Monitor Image Section

The image shot by the device is shown here. The date and time are displayed at the top of the window if Text Overlay enabled.

Video Profile

The device supports multi-profile function for H.264 and JPEG simultaneously. User can chose the proper and/or preferred profile which is listed here.

Streaming Protocol

User can select proper streaming protocol according to networking environment.

Language

The device could provide multiple languages to meet customer's requirement.

2-Way Audio

The device supports 2-way audio function. User can chose to enable or disable this function by toggling the icon below.



: Disable audio uploading function.

: Enable audio uploading function.

Full Screen

Enlarge video to full screen display.

: Enlarge video to full screen display. Press "ESC" key to disable this function.

ActiveX Control

The plug-in ActiveX control supports a lot of functions by clicking the left mouse button. Note that this feature only supports on the ActiveX control within Microsoft® Internet Explorer.

On the ActiveX control icon, click the LeftMouseButton, then a menu pop-up. This menu provides features that are unique to the ActiveX control. These features include:

- "Digital Zoom",
- "Snapshot",
- "Record",
- "Volume",
- "About"



Digital Zoom



Click **Digital Zoom** to active this function as above. User can drag or scale the box over the video to adjust zoom ratio and position.

Snapshot



Click **Snapshot** to activate this function. Press **Snapshot** button to take a picture. The image file is saved as JPEG format into your local PC. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

If you like to retrieve the saved image, select the file to display the saved image by using any one of graph editing tools.

Record



Click **Record** to activate this function. Press **Record** button to start recording. The video file is saved as ASF format into your local PC. While you want to stop it, press **Stop** to stop recording. Select **Browser**, the pop-up window to select the save path and file name prefix, select **OK** to continue.

After stop recording, list the files, this file is named as Video_yyyymmddhhmmss.avi

The ASF files can be display by the standard Windows Media Player, but it needs the

DixectX 9.0 or later version to be installed.

Volume

Click **Volume** to activate this function. There are two control bars for speaker and microphone volume respectively. Scroll these control bars to adjust the audio attribute. Check the volume mute will mute the speaker output.



About



Click About to show this ActiveX information.

Administrating the Device

System Setting

This function is only available for user logged into Camera as administrator.

Click on each menu name to display its setting page.

ltem	Action
Network	Configure Network settings such as DHCP, DDNS, RTSP, PPPoE and UPnP
Camera	Adjust camera parameters, position, and set camera tour
System	Configure system information, date & time, maintenance, and view system log file.
Video	Configure bit rate and frame rate of video profiles
Audio	Configure audio parameters
User	Setup user name, password and login privilege
Protocol	Protocol settings
E-Mail	Setup E-Mail configuration
Event Detection	Setup Motion detection, Camera tampering, Audio detection
Storage	Status and configuration of storage
Continuous Recording	Configure storage type and path
Recording List	Files list inside the SD Card
Event Server	Setup FTP/TCP/HTTP server for event
Event Schedule	Configure the schedule while event triggered

Network: Configure Network settings

Use this menu to configure the network to connect the device and the clients.

Network

This section provides the menu for connecting the device through Ethernet cable.

Network IPv6 H	TTPS DDNS PPPoE	Streaming	UPnP Bonjour	IP Filter	IP Notification	QoS	
MAC Address	00:0E:AE:A3:0C:7	2					
🗹 Obtain IP addres	ss automatically (DHCP)						
IP Address	168.168.11.39	Test					
Subnet Mask	255.255.252.0						
Gateway	168.168.9.254						
🗹 Obtain DNS from	DHCP						
Primary DNS	192.168.0.212						
Secondary DNS	168.95.1.1						
HTTP Port	80	(1 ~ 65	535) Test				

MAC address:

Displays the Ethernet MAC address of the device. Note that user can not modify it.

Obtain IP address automatically (DHCP):

DHCP: Stands for Dynamic Host Configuration Protocol.

Enable this checked box when a DHCP server is installed on the network to issue IP address assignment. With this setting, the IP address is assigned automatically. If this device can not get an IP address within limited tries, the device will assign a default IP address, 192.168.0.100, by itself as the default IP address.

IP address, Subnet mask, and Gateway:

If you do not select **Obtain an IP address automatically**, then you need to enter these network parameters manually.

Obtain DNS from DHCP:

DNS: Stands for Domain Name System.

Enable this checked box when a DHCP server is installed on the network and provide DNS service.

Primary DNS and Secondary DNS:

If you do not select **Obtain DNS from DHCP**, then you need to enter these parameters manually.

HTTP Port:

The device supports two HTTP ports. The first one is default port 80 and this port is fixed. This port is very useful for Intranet usage. The second HTTP port is changeable. Users could assign the second port number of http protocol, and the WAN users should follow

the port number to login. If the http port is not assigned as 80, users have to add the port number in back of IP address. For example: <u>http://192.168.0.100:8080</u>.

Therefore, the user can access the device by either

http://xx.xx.xx/, or

http://xx.xx.xx.xx:xxx/ to access the device.

If multiple devices are installed on the LAN and also required to be accessed from the WAN, then the **HTTP Port** can be assigned as the virtual server port mapping to support multiple devices.

Click "OK" to save and enable the setting.

IPv6

The IP communication protocol used for current Internet is having the problem of insufficient IP addresses. The one-for-all solution is the new-generation internet protocol, IPv6. IPv6 has 16-byte long address space, offering a huge number of addresses, and also provides better scalability, quality of service, mobility, and security to the network.

Netwo	k IPv6	HTTPS	DDNS	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
IP	5		0	Dicablo 🧟 Ei	ablo						
			0		lable						

IPv6:

To enable or disable the IPv6 service here.

HTTPS

HTTPS: Stands for Hypertext Transfer Protocol Secure

HTTPS is a combination of the Hypertext Transfer Protocol with the SSL/TLS protocol to provide encrypted communication and secure identification of a network web server. HTTPS connections are often used for sensitive transactions in corporate information systems. The main idea of HTTPS is to create a secure channel over an insecure network. This ensures reasonable protection from eavesdroppers and man-in-the-middle attacks, provided that adequate cipher suites are used and that the server certificate is verified and trusted.

Network	IPv6	HTTPS	DDN S	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
UTTO											
нир	5		0 [)isable 🔘 Er	1able						
Port			443		(1 ~ 6	5535) Test					

HTTPS:

To enable or disable the HTTPS service here. Note that the HTTPS function of this device is not only encrypted the web content but also audio/video data.

If the HTTPS is enabled, there is further option for "HTTP&HTTPS" or "HTTPS only". In case, the "HTTPS only" is enabled, all packets from the Camera will go through HTTPS only and HTTP service is no longer available.

Port:

Choose the HTTPS port. The default value is 443.

DDNS service

DDNS: Stands for Dynamic Domain Name Server

Your Internet Service Provider (ISP) provides you at least one IP address which you use to connect to the Internet. The address you get may be static, meaning it never changes, or dynamic, meaning it's likely to change periodically. Just how often it changes, depends on your ISP. A dynamic IP address complicates remote access since you may not know what your current WAN IP address is when you want to access your device over the Internet. One of the possible solutions to the dynamic IP address problem comes in the form of a dynamic DNS service.

A dynamic DNS service is unique because it provides a means of updating your IP address so that your listing will remain current when your IP address changes. There are several excellent DDNS services available on the Internet. One such service you can use is www.DynDNS.org. You'll need to register with the service and set up the domain name of your choice to begin using it.

If your device is connected to xDSL directly, you might need this feature. However, if your device is behind a NAT router, you will not need to enable this feature because your NAT router should take care of this job. As to xDSL environment, most of the users will use dynamic IP addresses. If users want to set up a web or a FTP server, then the Dynamic Domain Name Server is necessary.

Network	IPv6	HTTPS	DDNS	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
DDNS			0 [)isable 🔘 Er	iable						
Server	Name		dyn	dns.org 🔻							
DDNS H	lost				(1 ~ 30) Digits)					
User N	ame				(< 22 [Digits)					
Passw	ord				(< 22 [Digits)					
Interne	t Status										

DDNS:

To enable or disable the DDNS service here.

Server name:

Choose one of the built-in DDNS servers.

DDNSHost:

The domain name is applied of this device.

User name:

The user name is used to log into DDNS.

Password:

The password is used to log into DDNS.

PPPoE

PPPoE: Stands for Point to Point Protocol over Ethernet

A standard builds on Ethernet and Point-to-Point network protocol. It allows your device with xDSL or cable connects with broadband network directly, then your device can dial up and get a dynamic IP address. For more PPPoE and Internet configuration, please consult your dealer or ISP.

The device can directly connect to the xDSL, however, it should be setup on a LAN environment to program the PPPoE information first, and then connect to the xDSL modem. Power on again, then the device will dial on to the ISP connect to the WAN through the xDSL modem.

The procedures are

- Connect to a LAN by DHCP or Fixed IP
- Access the device, enter Setting Average Average

PPPoE:

To enable or disable the PPPoE service here.

User name:

Type the user name for the PPPoE service which is provided by the ISP.

Password:

Type the password for the PPPoE service which is provided by the ISP.

IP address, Subnet mask, and Gateway (read only):

Shows the IP information got from PPPoE server site.

Status:

Shows the Status of PPPoE connection.

Streaming

RTSP is a streaming control protocol, and a starting point for negotiating transports such as RTP, multicast and Unicast, and for negotiating codecs. RTSP can be considered a "remote control" for controlling the media stream delivered by a media server. RTSP servers typically use RTP as the protocol for the actual transport of audio/video data.

Network	IPv6	HTTPS	DDNS	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
RTSP	Port		554		(554	~ 65535) 🚺	est				
RTP P	ort		500	00	~ 50	999		1024 ~ 65535)			
			a diserente de la companya de la com La companya de la comp								

RTSP Port:

Choose the RTSP port. The RTSP protocol allows a connecting client to start a video stream. Enter the RTSP port number to use. The default value is 554.

RTP Port:

Specify the range of transmission port number of video stream. The default range is 50000 to 50999. User can specify a number between 1024 and 65535.

UPnP

Network IPv6 HTTPS	DDNS PPPoE Stre	eaming UPnP	Bonjour IP Filter IP	Notification QoS
UPnP	Disable O Enable			
Friendly Name	AV2723M-AFF9BOO - 0	00EAEA30C72	(readonly)	
Dort Range	Disable Enable			
	32768	~ 65535	(1 ~ 65535)	
External IP Address			(readonly)	

UPnP is short for Universal Plug and Play, which is a networking architecture that provides compatibility among networking equipment, software, and peripherals. This device is an UPnP enabled Network Camera. If your operating system is UPnP enabled, the device will automatically be detected and a new icon will be added to "My Network Places." If you do not want to use the UPnP functionality, it can be disabled.

In addition, this device also provides UPnP IGD function for NAT traversal easily. Use NAT traversal when your device is located on an intranet (LAN) and you wish to make it available from the other (WAN) side of a NAT router. With NAT traversal properly configured, all HTTP traffic to an external HTTP port in the NAT router will be forwarded to the device.

UPnP:

To enable or disable the UPnP service here.

Friendly Name:

To show the friendly name of this device here.

UPnP NAT Traversal

When enabled, the device will attempt to configure port mapping in a NAT router on your network, using UPnP[™]. **Note** that UPnP[™] must be enabled in the NAT router first.

Port Range:

The port range will open in NAT router.

External IP address:

Show the IP address and port for WAN access through Internet. If NAT traversal is configured successfully, user can use this IP address and port to access this device. The external IP address is not shown in case NAT traversal function is failed.

Bonjour

Bonjour, also known as zero-configuration networking, enables automatic discovery of computers, devices, and services on IP networks. Bonjour uses industry standard IP protocols to allow devices to automatically discover each other without the need to enter IP addresses or configure DNS servers. Specifically, Bonjour enables automatic IP address assignment without a DHCP server, name to address translation without a DNS server, and service discovery without a directory server. Bonjour is an open protocol which Apple has submitted to the IETF as part of the ongoing standards-creation process.

Network	IPv6	HTTPS	DDNS	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
Bonjou			0 ()isable O Ei	nable						
Friendl	y Name		AV2	723M-AFF9E	OO - 000EAEA30	IC72		(readonly)			

Bonjour:

To enable or disable the Bonjour service here.

Friendly Name:

To show the friendly name of this device here.

IP Filter

You can enter different user's IP address which are allowing enter or denying by the device.

IP Filter:

To enable or disable the IP filter function here.

IP Filter Policy:

Choose the filter policy where is denying or allowing.

Network	IPv6	HTTPS	DDNS	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
IP Filte IP Filte	r Policy		⊙ r ⊙ r Sav	Disable 🔿 El Deny O Allov Ve	nable W						
			Filt	Filte	er IP List						

IP Notification

In case the IP address is changed, system is able to send out an email to alert someone if the function is enabled.

SMTP Notification (e-mail):

If enable this function, then the "Send to" and "Subject" fields need to be filled.

Send To:

Type the receiver's e-mail address. This address is used for reply mail.

Subject:

Type the subject/title of the E-mail.

TCP Notification:

If enable this function, then the "**TCP Server**", "**TCP Port**", and "**Message**" fields need to be filled.



TCP Server:

Type the server name or the IP address of the TCP server.

TCP Port:

Set port number of TCP server.

Message:

The message will be sent to FTP server.

HTTP Notification:

If enable this function, then the fields below need to be filled.

URL:

Type the server name or the IP address of the HTTP server.

HTTP Login name:

Type the user name for the HTTP server.

HTTP Login Password:

Type the password for the HTTP server.

Proxy Address:

Type the server name or the IP address of the HTTP Proxy.

Proxy Port:

Set port number of Proxy.

Proxy Login name:

Type the user name for the HTTP Proxy.

Proxy Login Password:

Type the password for the HTTP Proxy.

Custom parameter:

User can set specific parameters to HTTP server.

Message:

The message will be sent to HTTP server.

QoS (Quality of Service)

Netv	vork	IPv6	HTTPS	DDNS	PPPoE	Streaming	UPnP	Bonjour	IP Filter	IP Notification	QoS	
	Live Vid	eo DSCP		0	$(0 \sim 63)$							
	Live Aud	lio DSCP		0	(0 ~ 63)							
	Event/Al	aram DS	СР	0	(0 ~ 63)							
	Manage	ment DS	СР	0	(0 ~ 63)							

This section describes how to setup the Differentiated Services Code Point (DSCP) values in Quality of Service (QoS) configurations. Differentiated Services (DiffServ) is a new model in which traffic is treated by intermediate systems with relative priorities
based on the type of services (ToS) field. Defined in RFC2474 and RFC2475, the DiffServ standard supersedes the original specification for defining packet priority described in RFC791.

The DiffServ architecture defines the DiffServ (DS) field, which supersedes the ToS field in IPv4 to make per-hop behavior (PHB) decisions about packet classification and traffic conditioning functions, such as metering, marking, shaping, and policing.

The six most significant bits of the DiffServ field is called as the DSCP. Routers at the edge of the network classify packets and mark them with either the IP Precedence or DSCP value in a Diffserv network. Other network devices in the core that support Diffserv use the DSCP value in the IP header to select a PHB behavior for the packet and provide the appropriate QoS treatment.

DiffServ Field

DS5 DS4	DS3	DS2	DS1	DS0	ECN	ECN
---------	-----	-----	-----	-----	-----	-----

- DSCP—six bits (DS5-DS0)
- ECN—two bits

The standardized DiffServ field of the packet is marked with a value so that the packet receives a particular forwarding treatment or PHB, at each network node.

The default DSCP is 000 000.

Camera: Adjust Camera parameters

Use this menu to set the functions of the camera parameters of the device.

Picture

Picture	Exposure Control	Privacy Mask				
Rotati	ion	Normal	•			
White	Balance	Auto 🔻				
Color	Level	_ _	50 (0 -	~ 100)		
Bright	tness	_ _	50 (0 -	~ 100)	04:25:47	-
Contra	ast	— I —	50 (0 -	~ 100)		
Sharp	oness	_ _ _	50 (0 -	~ 100)		
3D De	-Noise	Strength <mark>3 🔻</mark>				
Defau	lt Settings	Default Settings				

Rotation:

Turn the "Mirror" and "Vertical Flip" On or OFF. The image will be overturned as below.



White Balance:

Auto: will adjust the white balance automatically. Hold: will hold the white balance.

Color Level:

Large value will be colorful.

Brightness: Large value will brighten camera.

Contrast: Large value will contrast camera heavily.

Sharpness:

Large value will sharpen camera.

3D De-Noise:

This function can remove or lower unwanted noise and preserve fine details and edges as possible.

Default Settings:

Restore to factory image settings.

Exposure Control

Picture Ex	posure Control	Privacy Mask
Power Free Exposure 0 Exposure 1 WDR	quency Control /alue	• 50Hz Auto ▼ • Enable ○ Disable Help Strength 0 ▼

Power Frequency:

Frequency of power line: 50 or 60Hz.

Exposure Control:

Auto - Indoor: will adjust the image sensor exposure automatically under indoor environment.

Manual Exposure: User can configure sensor exposure to fixed setting.

Auto: will adjust the image sensor exposure automatically as possible.

Exposure Value:

Exposure value is AE target value. This value is to adjust the integration, analog gain and digital gain to achieve the target brightness value (Exposure Value).

WDR:

This function is to provide clear images even under back light circumstances. The higher "Strength" level will adjust contrast compensation stronger.

Privacy Mask

Use this page to specify privacy mask window 1 to window 8 and set the name and gray level for selected window.

Add and Delete:

To add or delete the privacy mask windows, user can specify up to 7 windows to mask the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected window accordingly.

Name:

Name of the specified privacy window.

Level

To define the gray level of mask block. The smaller value will be darker.



Note that this function is not recommended for camera with PTZ/ePTZ actions.

System: Configure and maintain system

Use this menu to perform the principal settings of the device.

System:

IPS (Dynamic IP Service)	O Disable O Enable
evice ID (for DIPS)	106893124 Test
evice Title	AV2723M-AFF9BOO (0 ~ 30 Digits)
oftware Version	6.V.0.13600
etwork LED	O Enable O Disable
ower LED	O Enable O Disable
og	Reload
Apr 29 04:39:57 A Apr 29 04:39:58 A Apr 29 04:42:42 A Apr 29 04:42:42 A	<pre>V2723M-AFF9BOO user.debug rtsp-svr: client request: 'FLAT' 'Ft9p:// V2723M-AFF9BOO user.err venc: callnum[205] running 1 V2723M-AFF9BOO user.err venc: forceIntra V2723M-AFF9BOO user.err venc: [VENC_ENCODER] Update(). V2723M-AFF9BOO user.err venc: [VENC_ENCODER] Set H264 ForceIntra V2723M-AFF9BOO user.err venc: accept output socket success, fd=16 V2723M-AFF9BOO user.debug rtsp-svr: client closed TCP connection V2723M-AFF9BOO user.erer venc: profile[30] running 0</pre>
Apr 29 04:42:42 A Apr 29 04:42:42 A	V2/25m-Arrsboo user.err venc: profile[30] running 0 V2723M-AFF9BOO user.err venc: [VENC ENCODER] Update().

DIPS (Dynamic IP Service):

To enable or disable the DIPS® (Dynamic IP Service) function.

Device ID (for DIPS):

It's a unique number of each device for identification and this ID is used for DIPS.

It's feasible to locate your device from Internet by DDNS service. However, we provide another easier way to do the same job called Dynamic IP Service, DIPS®.

To use this service, just follow four steps below:

(1) Enable DIPS function of the device

(2) Check your Device ID from this page. This is a unique number for each device.

(3) If your device is behind a NAT router, please configure your device properly. You could refer to section "Install the Camera behind a NAT Router" above. You only need to do this job one time.

(4) Visiting our company's web site, you can find DIPS service page as below:



Enter your Device Number and press "OK" button.

Then, a new web page will pop up and link to your device accordingly.

You will see that DIPS is a much easier service than DDNS.

Device Title:

You can enter the name of this unit here. It's very useful to identify the specific device from multiple units. The information will be shown on IPWizard II once the device is found.

Software Version:

This information shows the software version of the device.

Network (LAN) LED:

To turn on or off Network(LAN) LED.

Power LED (Wireless LED):

To turn on or off the Power LED (wireless LED if WLAN model).

Log:

User can check the system log information of the device, including the Main Info, Appended Info, Operator IP, and so on ...

Reload:

Click this button; user can refresh the log information of the device.

Date & Time

You can setup the device or make it synchronized with PC or remote NTP server. Also, you may select your time zone in order to synchronize time locally.

Server Date & Time:

Displays the date and time of the device.

PC Time:

Displays the date and time of the connected PC.

Adjust:

- Synchronize with PC:

Click this option to enable time synchronization with PC time.

- Manual setting:

Click this option to set time and date manually.

- Synchronize with NTP:

Click this option if you want to synchronize the device's date and time with those of time server called NTP server (Network Time Protocol).

NTP Server: Type the host name or IP address or domain name of the NTP server.

NTP sync. Interval: Select an interval between 1 and 24 hours at which you want to adjust the device's time referring to NTP server

Time zone:

Set the time difference from Greenwich Mean Time in the area where the device is installed.

Daylight Saving:

Disable or enable the daylight saving adjustment.

Server Date & Time	2012-9-02 08:20:52
PC Time	2012-9-2 16:20:50
Adjust	Synchronize with PC
	◎ Manual setting : Date : 2010 🔻 - May 🔻 - 21 🔻 Time : 00 👻 : 00 💌 : 00 💌
	● Synchronize with NTP
NTP Server	time.stdtime.gov.tw Test
NTP Sync. Interval	24 hour 🔻
Timezone	GMT (Dublin, Lisbon, London, Reykjavik)
Daylight Saving	O Disable O Enable
Daylight Saving StartTime	Jan 🔻 01 🔻 00 💌 00 💌
Daylight Saving StopTime	Jan 🔻 01 💌 00 💌 00 💌
Daylight Saving Offset	+ • 01 • 00 • 00 •

Maintenance

Hard Factory Default (Include the network setting):

Recall the device hard factory default settings. Note that click this button will reset all device's parameters to the factory settings (including the IP address).

Factory Default (Except the network setting):

The unit is restarted and most current settings are reset to factory default values. This action will not reset the network setting.

Backup Setting:

To take a backup of all of the parameters, click this button. If necessary, it will then be possible to return to the previous settings, if settings are changed and there is unexpected behavior.

Restore Setting:

Click the **"Browse"** button to locate the saved backup file and then click the **"Restore Setting"** button. The settings will be restored to the previous configuration.

System Date & Time M	laintenance			
Default Settings (Including N	etwork Setting)	Factory Default Settings	-	
Default Settings (Excluding N	letwork Setting)	Default Settings		
Backup Setting	Backup Setting			
Restore Setting		瀏覽 Restore Setting	Reset	
Firmware Upgrade		瀏覽 Firmware Upgrade	le Reset	
System Restart	Restart			
Firmware Upgrade System Restart	Restart	》證證 Firmware Upgrade	le Reset	

Firmware Upgrade:

The device supports new firmware upgrade (the software that controls the operation in the device). Please contact your dealer for the latest version if necessary.

Download the latest firmware file from our website or your dealer. Unzip this firmware file to binary file and store it into your PC. Then follow the steps as bellow carefully:

1. Close all other application programs which are not necessary for firmware update.

2. Make sure that only you access this device while firmware updating.

3. Disable all event trigger and/or schedule trigger functions first.

4. In this web page, click "Browse" button. Select the Firmware binary file.

5. Once the firmware file was selected, click "Firmware Upgrade" button.

6. The upgrade progress information will be displayed. Once the uploading process completed, the device will reboot the system automatically.

7. Please wait for timer countdown, and then you can use IPWizard II to search the device again.

Warning!!! The download firmware procedure cannot be interrupted. If the power and/or network connection are broken during the download procedure, it WILL cause serious damage to the device.

Strongly suggest that DO NOT upgrade firmware via Wireless LAN due to high error rate possibly and don't allow any other clients to access this unit during updating procedure.

Be aware that you SHALL NOT turn off the power during updating the firmware and wait for finish message.

Furthermore, the firmware upgrade procedure is always risky and do not try to upgrade new firmware if it's not necessary.

System Restart:

The device is restarted without changing any of the network settings. It means the IP address of the device will not change after firmware upgrade.

Video: Configure OSD, Overlay, Profile, and AOI

This device provides 2 modes of video profile. The first one is 2 MEGA Mode which supports video resolution up to 1920x1080. The second one is 720p Mode which supports video resolution up to 1280x720. User only can select either one to operate the camera. Switching between these two modes, the device will take time to re-configure system.

Common

Common	Overlay Image	Video Profile	ONVIF Profile	ROI	AOI	Pixel Counter		
Video P	rofile	1.3 MEGA M	lode 🔻					
Text Ov	erlay Setting	Font Color 7	97979 Set Col	lor De	efault Co	lor		
		Background	Color 101010	Set Colo	r De	afault Color		
		Position Ali	gn Top Left	-				
		🗖 Include D	ate					
		O Prede	efined YYYY-MM-DD	-				
		💿 Own	%Y-%m-%d	(0 -	- 12 Digit	ts)		
		🔲 Include T	ime					
		O Prede	efined <mark>24h 🔻</mark>					
		🔘 Own	%H:%M:%S	(0 -	- 12 Digi			
		🔲 Include T	ext					
			(0	~ 20 Digit	s)			

Video Profile:

User can only choose either 2MEGA Mode or 720p Mode.

Text Overlay Setting:

There are some important information can be embedded into image, including date, time, and/or text. User also can change the font color, background color, or Transparency.

Overlay Image

User can upload bitmap file to the camera and overlay the picture on streaming video and set its attributes.

Upload own image:

There are two options: "Image Overlay Setting" or "User Defined Text".

Image Overlay Setting:

Check this item to enable image overlay. Otherwise, the uploaded bitmap will not be

overlaid on video.

In "Image Overlay Setting" mode, user can upload bitmap file to camera as below:

Common	Overlay Image	Video Profile ONVIF Profile ROI AOI Pixel Counter	
Upload	Own Image	Include overlay image Image Overlay Setting 🔻	
		》證 Upload File Reset	
Coordin	iates	x <mark>0 y 0</mark>	
File		<no image="" overlay=""></no>	
Resolu	tion		

In "User Defined Text" mode, user can overlay a text string onto camera image as below:



The font style can be chosen in this page. Once the font type settled, click "Save" button to upload text to image.

Coordinates:

Set position of image on the video.

File:

Information of the uploaded bitmap file.

Resolution:

Size information of the uploaded bitmap file.

lame	Video Type	Resolution	Rate Control	Quality	Bitrate	Max Frame Rate	GOP Control	ROI	Multicast
Profile1	h264/Baseline	1080p	EVBR	90		30	30		
Profile2	h264/Baseline	1280x720	EVBR	90	-	30	30	no	no
Profile3	h264/Baseline	640x360	EVBR	90	220	30	30	no	no
Profile4	h264/Baseline	320x180	EVBR	90		30	30	no	no
Profile5	mjpeg	1280x720	VBR	80	-	5	-	no	no
Name		Profile1							
		h264 🔻	•						
video Type		Baselin	e 🔻						
Resolution		1080p							
ROI		O Yes O	No						
		EVBR -							
Rate Control		Quality 90	. 👻						
		Max Bitra	te <mark>10000 K</mark>	bps 1024 ~	15000				
Max Frame Rate		30 🔻							
GOP Control		30 🔻							
Multicast		© Enable	• O Disable						
Multicast Video		IP Addres	s 239.198.97.1	181	Port 0	(0 means at	ıto, 1024 ~ 65534)		
Multicast Audio		IP Addres	s 239.198.97.1	181	Port 0	(0 means au	ıto, 1024 ~ 65534)		
Time to live		1		(1 ~ 255)					
Always Enable M	ulticast	💿 Enable	• O Disable						

Video Profile

Name:

To assign a name to the selected profile.

Video Type:

Video codec of the selected profile. If the H.264 encoder is selected, then there are 2 modes of profile selectable: baseline and main profile.

Resolution:

Show the resolution of the selected profile.

ROI:

Assign the selected profile as a ROI stream or not. (Only available for the profiles with higher resolutions)

Rate Control:

Defines the rate control method of this profile. There are three options: Constant Bit Rate (CBR), Variable Bit Rate (VBR), and Enhanced Variable Bit Rate (EVBR).

For CBR, the video bit rate is between low to high bandwidth based on different resolutions. User can set the desired bit rate to match the limitation of bandwidth.

For VBR, user should choose the quality level to set the video quality rather than bit rate. The quality level is between 1 and 100. The higher value can reach the better quality but of course will consume higher bandwidth.

For EVBR, the video bitrate is based on normal VBR mode. However, the bitrate can be limited to the max bitrate while lots of motion in video.

Max Frame Rate:

Defines the targeted frame rate of this profile. For example, set the frame rate to 30 fps, then the image will be updated for 30 frames per second as possible. User need to set reasonable max frame rate versus video quality under the limited bandwidth.

GOP Control:

Defines the Intra/Inter-frame (I/P) ratio of this profile. For example, set the GOP to 30, then the video stream will have one Intra-frame every 30 frames.

Multicast:

Enable or disable the multicast function.

Multicast Video:

IP address and port for multicast video streaming of the selected profile.

Multicast Audio:

IP address and port for multicast audio streaming of the selected profile.

Time to live:

Time to live (TTL) is a mechanism that limits the lifespan of data in a computer or network. Once the prescribed event count or timespan has elapsed, data is discarded. TTL prevents a data packet from circulating indefinitely.

Always Enable Multicast:

Multicast streaming is always enabled or by request.

Warning!!! To enable the multicast streaming, you shall make sure your Intranet does support multicast function. Otherwise, your Intranet may occur network storm seriously.

ONVIF Profile

ONVIF protocol defines profile of video streams. In case, the NVR, CMS and/or VMS connect to this device via ONVIF protocol. Use this page to define parameters of video streams.

Name	Video Type	Resolution	Quality	Max Bitrate	Max Frame Rate	GOP Control	Audio		
OnvifProfile1	h264/Baseline	1080p	90	10000	30	30	no		
OnvifProfile2	h264/Baseline	1280x720	90	5000	30	30	no		
Namo	Onvif	Drofilo1							
Name		FTOTILET							
Video Type	h264	-							
	Base	line 🔻							
Resolution	1080	p 🔻							
	Qualit	Quality 90 👻							
Rate Control	Max B	itrate 10000 K t	ops 1024 ~ 1	5000					
Max Frame Rate	30	-							
GOP Control	30	-							
Audio	📀 En	able 🛛 Disable							
Multicast Video	IP Add	ress 239.198.97.1	81	Port 0	(0 means auto, 1024 ~	65534)			
Multicast Audio	IP Add	ress 239.198.97.1	81	Port 0	(0 means auto, 1024 ~	65534)			
			P. Contraction						

Name:

To assign a name to the selected profile.

Video Type:

Video codec of the selected profile. If the H.264 encoder is selected, then there are 3 modes of profile selectable: baseline, main and high profile.

Resolution:

Show the resolution of the selected profile.

Rate Control:

Defines the rate control method of this profile. There are three options: Constant Bit Rate (CBR), Variable Bit Rate (VBR), and Enhanced Variable Bit Rate (EVBR).

For CBR, the video bit rate is between low to high bandwidth based on different resolutions. User can set the desired bit rate to match the limitation of bandwidth.

For VBR, user should choose the quality level to set the video quality rather than bit rate. The quality level is between 1 and 100. The higher value can reach the better quality but of course will consume higher bandwidth.

For EVBR, the video bitrate is based on normal VBR mode. However, the bitrate can be limited to the max bitrate while lots of motion in video.

Max Frame Rate:

Defines the targeted frame rate of this profile. For example, set the frame rate to 30 fps, then the image will be updated for 30 frames per second as possible. User need to set reasonable max frame rate versus video quality under the limited bandwidth.

GOP Control:

Defines the Intra/Inter-frame (I/P) ratio of this profile. For example, set the GOP to 30, then the video stream will have one Intra-frame every 30 frames.

Multicast:

Enable or disable the multicast function.

Multicast Video:

IP address and port for multicast video streaming of the selected profile.

Multicast Audio:

IP address and port for multicast audio streaming of the selected profile.

Time to live:

Time to live (TTL) is a mechanism that limits the lifespan of data in a computer or network. Once the prescribed event count or timespan has elapsed, data is discarded. TTL prevents a data packet from circulating indefinitely.

Always Enable Multicast:

Multicast streaming is always enabled or by request.

Warning!!! To enable the multicast streaming, you shall make sure your Intranet does support multicast function. Otherwise, your Intranet may occur network storm seriously.

Show the resolution of the selected profile.

ROI



ROI means Region of Interest. Use this page to specify location and size of ROI

windows.

Note that this function is not recommended for camera with PTZ/ePTZ actions.

AOI

AOI means Area of Interest. Use this page to specify location and size of AOI windows. Only the profiles with H.264 codec and VBR rate control can support AOI function. It enables a non-uniform distribution of the image quality between a selected region (the AOI) and the rest of the image (background).

Add and Del:

To add or delete the AOI windows. User can specify up to 2 AOI windows to change the video quality in specified areas. By dragging mouse on the image, you can change the position and size of the selected AOI window accordingly.

Name:

Name of the specified AOI window.

Level

Adjust the video quality of specified AOI window. The higher value will be better video quality.



Note that this function is not recommended for camera with PTZ/ePTZ actions.

Pixel Counter

Pixel counter can help the integrator to validate the operational requirements and check out the pixel count very easy. The pixel counter is a rectangle window. By dragging mouse on the image, you can change the position and size of the selected window accordingly. The pixel count window can be displayed in the live video with a corresponding counter to show the window's width and height as below.



Audio: Audio parameters

Setting	
Audio	Disable O Enable
Audio Type	g726 •
Audio Mode	◎ Simplex ● Full duplex
Input Gain	80 -
Output Gain	80 -

Audio: To enable or disable audio function

Audio Type: To select audio codec

Audio Mode:

To select Simplex or Full duplex (2-way audio) mode

Input Gain: To adjust gain of input audio

Output Gain: To adjust gain of output audio

User: Manage user name, password and login privilege

Use this menu to add, update, or remove the usernames and passwords of the Administrator and viewer.

User Name	Access Right PT	Z Control	_	User List	
admin root	administrator administrator	yes yes	User Name	(1 ~ 20 Digits)	
			Password	(0 ~ 20 Digits)	
			Verify Password	(0 ~ 20 Digits)	
			Access Right	Administrator O Viewer	
			PTZ Control	Enable O Disable	
				Add Modify Delete	

Viewer login:

Select "Anonymous" to allow any one viewing the video once connected. Otherwise, only users in database can view the video after login.

Access Right:

Administrator can access every function in this device. However, Viewers only can view the video and access limited function.

PTZ Control:

Authorize this user to control PTZ function or not. (This model is not available.)

Add, update, and remove of Users account:

Manage the user's account of viewer user.

Protocol: Parameter settings for different protocols

ONVIF

ONVIF is a global and open industry forum with the goal to facilitate the development and use of a global open standard for the interface of physical IP-based security products. In other words, to create a standard for how IP products within video surveillance and other physical security areas can communicate with each other.

ONVIF SNMP		
ONVIF	⊖ Disable O Enable	
	© V1.0 ● V1.01/V1.02/V2.0/V2.1.1/V2.2/V2.3/V2.4	

ONVIF:

To enable or disable the ONVIF interface here. And select the ONVIF version to match client's supported version.

SNMP

Simple Network Management Protocol (SNMP) is an "Internet-standard protocol for managing devices on IP networks". Devices that typically support SNMP include routers, switches, servers, workstations, printers, and more. It is used mostly in network management systems to monitor network-attached devices for conditions that warrant administrative attention.

SNMP is a component of the Internet Protocol Suite as defined by the Internet Engineering Task Force (IETF). It consists of a set of standards for network management, including an application layer protocol, a database schema, and a set of data objects. SNMP exposes management data in the form of variables on the managed

systems, which describe the system configuration. These variables can then be queried (and sometimes set) by managing applications.

VIF SNMP			
SNMP v1	O Disable O Er	able	
SNMP v2c	O Disable 🔘 En	able	
Read community	public	(< 33 Digits)	
Write community	write	(< 33 Digits)	

SNMP version 1 (SNMPv1) is the initial implementation of the SNMP protocol. SNMPv1 operates over protocols such as User Datagram Protocol (UDP), Internet Protocol (IP), OSI Connectionless Network Service (CLNS), AppleTalk Datagram-Delivery Protocol (DDP), and Novell Internet Packet Exchange (IPX). SNMPv1 is widely used and is the de facto network-management protocol in the Internet community

SNMPv2c, is defined in RFC 1901–RFC 1908. In its initial stages, this was also informally known as *SNMPv1.5*. SNMPv2c comprises SNMPv2 *without* the controversial new SNMP v2 security model, using instead the simple community-based security scheme of SNMPv1. While officially only a "Draft Standard", this is widely considered the *de facto* SNMPv2 standard.

E-Mail: Setup E-Mail configuration

User may setup SMTP mail parameters for further operation of Event Schedule. That's, if users want to send the alarm message out, it will need to configure parameters here first and also add at least one event schedule to enable event triggering.

SMTD Doct		
SMIPPOIL	25	(1 ~ 65535)
SSL	🛛 Disable 🔵 Enable	
SMTP Authentication	🛛 Disable 🔘 Enable	
Authentication User Name		(< 65 Digits)
Authentication Password		(< 22 Digits)
E-mail From		(< 129 Digits)
E-mail To		(< 129 Digits)
E-mail Subject		(< 65 Digits)

SMTP Server:

Type the SMTP server name or the IP address of the SMTP server.

Test:

Send a test mail to mail server to check this account is available or not.

SMTP Port:

Set port number of SMTP service.

SSL:

Enable SSL function or not.

SMTP Authentication:

Select the authentication required when you send an e-mail.

Disable: if no authentication is required when an e-mail is sent. **Enable**: if authentication is required when an e-mail is sent.

Authentication User name:

Type the user name for the SMTP server if **Authentication** is **Enable**.

Authentication Password:

Type the password for the SMTP server if Authentication is Enable.

E-mail From:

Type the sender's E-mail address. This address is used for reply e-mails.

E-mail To:

Type the receiver's e-mail address.

E-mail Subject:

Type the subject/title of the e-mail.

Event Detection:

This device supports 5 types of event detection: Object Detection, Camera Tampering, Audio Detection, Face Detection, and Cross Line Detection.

Motion Detection

Use this menu to specify motion detection window 1 to window 10 and set the conditions for detection while observing a captured image.



Add and Del:

To add or delete the motion windows. User can specify up to 10 Included and/or Excluded windows to monitor the video captured by this device. By dragging mouse on the image, you can change the position and size of the selected motion window accordingly.

Included or Excluded Window:

These windows can be specified as Included or Excluded type.

Included windows target specific areas within the whole video image **Excluded** windows define areas within an Include window that should be ignored (areas outside Include windows are automatically ignored)

Name:

Name of the specified motion window.

Object Size:

Define the object size of motion detection. The higher object size will only larger objects trigger motion detection. The lower object size will even small objects trigger motion detection too. Generally speaking, the smaller size will be easier to trigger event.

Sensitivity

Define the sensitivity value of motion detection. The higher value will be more sensitivity.

Note that this function is not recommended for camera with PTZ/ePTZ actions.

Audio Detection

Audio detection alarm can be used as a complement to motion detection. Since audio detection can react to events in areas too dark for the video motion detection functionality to work properly. In addition, it can be used to detect activity in areas outside of the camera's view.

Motion Detection Audio Detection
Audio Alarm Level 50 (0 ~ 100)

Audio Alarm Level:

Define the threshold value of audio detection.

Storage: Status and configuration of SD card and SAMBA Server

SD Card

This page shows the status of attached SD card. You may setup related parameters to manage the attached SD card also.

Note that user shall never insert or remove SD card while the device is powered on. User shall turn off the device power first and then insert or remove SD card later on.

Status	Free space	0% OKB	Reload Format		
	Total size	0 KB	include include		
	Status	No SD card incorted			
	Full	No SD Card Inserted			
	Readonly	res			
Remove Remove	e recordings older than: e oldest recordings wher	7 day(s) n disk is: <mark>95 %</mark> full			
Lock dis	sk	1 015K 15: 90 7% 1011			

Enable automatic disk cleanup:

Delete old recorded files while the conditions are reached as below.

Remove recordings order than:

Delete old files by days.

Remove oldest recordings when disk is:

Delete old files by left capacity.

Lock disk

Lock the SD card. Once SD card is locked, all files can't be deleted.

SAMBA Server

This page shows the status of SAMAB server. You may setup related parameters to manage the remote SAMBA server.

SD Card SAMBA Sei	rer	<u> </u>
Host	(1 ~ 63	Digits)
Share	(1 ~ 63	Digits)
User Name	(< 63 D	gits)
Password	(< 63 D	gits)
Status	Not Connect	
Total size	0 KB	
Free space	0% - 0 KB	
SAMBA Server	Mount	
01	Cancol	

Host:

Type the SAMBA server domain name or the IP address of the SMTP server.

Share:

Type the share folder of remote SAMBA server which the camera will upload files to this space.

User name:

Type the user name for the remote SAMBA server.

Password:

Type the password for the remote SAMBA server.

Continuous Recording:

This camera can continuously record video stream into files and save them to attached SD card or remote SAMBA server as possible.

Note that there are various factors affecting the recording results, such as the camera's system loading, network condition, SD card performance, multiple client accessing, and so on. No guarantee will be given to "seamless recording" in the recorded video files.

Continuous Recording	
Continuous Recording	O Disable O Enable
Record File Type	Profile1 h264 / 1080p 🔻
Disk	O SD Card O SAMBA Server
Path	000EAEA2614B (For example: Folder1/Folder2/Folder3) (1 ~ 63 Digits)
Restart (Restarting wi	II delete the current recording.)

Continuous Recording:

Enable or disable this function.

Record File Type:

Choose a video profile to record.

DISK:

Save recorded files to SD card or remote SAMBA server.

Path:

Define the folder path for the recorded files.

Restart:

Be careful, click this button will delete all continuous files recorded in SD card or remote SAMBA server.

Recording List: Files list inside the SD Card or SAMBA server

Recording List

This page only shows the event recording files which stored in SD card. User may play or delete the selected file.

Date	File	Trigger by Size	
Reload Recov	er	Play Remove	

Continuous Recording List

This page only shows the continuous recording files which stored in SD card or remote SAMBA server. User may play or delete the selected file.

Path: AMTK-000EAEA	122E6D		
Date	File	Trigger by Size	
		Diay Bomous	

Event Server: Setup FTP/TCP/HTTP/SAMBA server configuration FTP Server

You may setup FTP parameters for further operation of Event Schedule. That's, if users want to send the alarm message to an FTP server, it will need to configure parameters here and also add at least one event schedule to enable event triggering as SMTP.

FTP Server	TCP Server	HTTP Server	SAMBA Server	
Name	FT	'P Server	FTP Port	FTP Path
Name				(<21 Digits)
FTP Server				Test
FTP Login Name				(<21 Digits)
FTP Login Passw	vord			(<21 Digits)
FTP Port			21	(1 ~ 65535)
FTP Path				(<64 Digits)
FTP Passive Mod	e		Disable	Fnable
		200		
	Add	Modify [)elete	

Name:

User can specify multiple FTP paths as wish. Therefore, user needs to specify a name for each FTP setting.

FTP Server:

Type the server name or the IP address of the FTP server.

Test:

Check the FTP server whether this account is available or not.

FTP Login name:

Type the user name for the FTP server.

FTP Login Password:

Type the password for the FTP server.

FTP Port:

Set port number of FTP service.

FTP Path:

Set working directory path of FTP server.

FTP Passive Mode:

Select passive or active mode connecting to FTP server.

TCP Server

In addition to send video file to FTP server, the device also can send event message to specified TCP server.

FTP Server	TCP Server	HTTP Server	SAMBA Server		
Name	TCI	' Server	TCP Port		
Namo			(d24 Divite)		_
TCP Server			(<21 Digits)		
TCP Port	 		(1 ~ 65535)		-
					_
	Add N	lodify D	elete		

Name:

User can specify multiple TCP servers as wish. Therefore, user needs to specify a name for each TCP server setting.

TCP Server:

Type the server name or the IP address of the TCP server.

TCP Port:

Set port number of TCP server.

HTTP Server

The device also can send event message to specified HTTP server.

Name	HT	TP Server	Proxy Add	ress
		1		
Name			(<21 Digits)	
URL		http://		(<60 Digits) Test
HTTP Login Name			(<21 Digits)	
			(<21 Digits)	
HTTP Login Passwo	rd			
HTTP Login Passwo Proxy Address	rd			
HTTP Login Passwo Proxy Address Proxy Login Name	rd		(<21 Digits)	
HTTP Login Passwo Proxy Address Proxy Login Name Proxy Login Passwo	rd		(<21 Digits)	
HTTP Login Passwo Proxy Address Proxy Login Name Proxy Login Passwo Proxy Port	nd		(<21 Digits) (<21 Digits) (1 ~ 65535)	

Name:

User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.

URL:

Type the server name or the IP address of the HTTP server.

Test:

Check the HTTP server whether it is available or not.

HTTP Login name:

Type the user name for the HTTP server.

HTTP Login Password:

Type the password for the HTTP server.

Proxy Address:

Type the server name or the IP address of the HTTP Proxy.

Proxy Login name:

Type the user name for the HTTP Proxy.

Proxy Login Password:

Type the password for the HTTP Proxy.

Proxy Port:

Set port number of Proxy.

SAMBA Server

The device also can send event recording video files to specified SAMBA server.

FTP Server	TCP Server	HTTP Server	SAMBA Server	
Name	SA	MBA Server	SAMBA Path	
Namo				
			6	(<21 Digits)
SAMBA Login Na	me			(<21 Digits)
-	noword			(<21 Digits)
SAMBA Login Pa	ssworu			
SAMBA Login Pa SAMBA Path	ssworu			(<64 Digits)
SAMBA Login Pa SAMBA Path				(<64 Digits)
SAMBA Login Pa: SAMBA Path				(<64 Digits)
SAMBA Login Pa SAMBA Path				(<64 Digits)

Name:

User can specify multiple HTTP servers as wish. Therefore, user needs to specify a name for each HTTP server setting.

SAMBA Server:

Type the server name or the IP address of the SAMBA server.

Test:

Check the SAMBA server whether this account is available or not.

SAMBA Login name:

Type the user name for the SAMBA server.

SAMBA Login Password:

Type the password for the SAMBA server.

SAMBA Path:

Set working directory path of SAMBA server.

Event Schedule: Configure the event schedule

Setting

This menu is used to specify the schedule of Event or Schedule Trigger and activate the some actions provided by this device. Where the Schedule Trigger will be activated by user-define interval without event happened.

Setting Record						
Name	Enable Type Weekday Start Duration Trigger by Prefix Action					
Name						
Enable	⊙ Yes ⊙ No					
Туре	Event Trigger Schedule Trigger, Interval 60 (Seconds)					
Enable Time	Image: Sun Image: Mon Image: The Image: Sun I					
	Motion Area					
Trigger by	Camera Tampering					
	Audio Detection Uver Alarm Level					
Record File Prefix	(0 ~ 48 Digits)					
	Voice Alert, Duration 5 (0~86400 Seconds)					
	Send FTP					
Action						

Name:

Name of the Event or Schedule.

Enable:

Enable or disable this Event or Schedule.

Type:

Event trigger or Schedule trigger.

Enable Time:

Define the feasible time slot.

Trigger by:

Select the triggered sources.

Action:

Define the actions once event triggered.
Example 1:

Send file to FTP server by motion triggered always:

- 1. Select event trigger
- 2. Enable time: start from 00:00 to 24:00 every day
- 3. Trigger by: Motion Area (Added in Object Detection page)
- 4. Action : Send FTP (Add in Event Server -> FTP Server page)

Setting Record	Port Status	
Send to FTP	yes Event 1111111 0:0 24:0 x,M0,x PTP	
Name	Send_to_FTP	
Enable	O Yes O No	
Туре	• Event Trigger • Schedule Trigger, Interval <mark>60 (</mark> Seconds)	
Enable Time	Image: Sum Image: Start from Image: The Image: Start from Image: Start	
Trigger by	Sensor Change to active 🔻 🗹 Motion Area Area-1 👻	
Record File Prefix	(0 ~ 20 Digits)	
Action	Go O Preset Cour Cour Cour Cour Cour Cour Court	
	Senu L-Mai	

Example 2:

Send file to E-Mail server by motion triggered from Friday 18:00 to Saturday 06:00

- 1. Select event trigger.
- 2. Enable time: start from Friday 18:00 and keep work in 12 hous, so it will stop on Saturday 06:00.
- 3. Trigger by : Motion Area (Added in Object Detection page)
- 4. Action : Send e-mail (Add in E-Mail page)
 - i. To email address: You need to input the receiver email address.
 - ii. Subject: You could specify the email subject.
 - iii. Message: You could specify the email content.

Name	Enable Type Weekday Start Duration Trigger by Prefix Action		
Send_to_Email	yes Event 0000010 18:0 12:0 x,M0,x SMTP		
Jame	Send to Email		
Enable	O Yes ● No		
Гуре	⊙ Event Trigger ⊚ Schedule Trigger, Interval <mark>60</mark> (Seconds)		
Enable Time	■ Sun ■ Mon ■ Tue ■ Wed ■ Thu ♥ Fri ■ Sat Start from 18 ▼ 0 ▼ , Duration 12 ▼ 0 ▼ ((max 168:00 hours))		
Trigger by	Sensor Change to active 🔻 🗹 Motion Area Area-1 🔻		
Record File Prefix	(0 ~ 20 Digits)		
	🗐 Go 🛛 Preset 🔽 💿 Tour 🔽		
	Voice Alert, Duration (0~86400 Seconds)		
	Alarm Out, Duration (0~86400 Seconds)		
	Send FTP Intra FTP -		

Example 3:

Enable Voice Alert every 10-minute during 18:00 to 24:00 from Monday to Friday.

- 1. Type: Select schedule trigger and interval is 10-minute.
- 2. Enable time: Select Monday to Friday, and set start time from 18:00 and keep work in 6 hours.
- 3. Trigger by : You do not need to choose it, because this will be triggered every 10 minute
- 4. Action : Voice Alert

Setting Record	Port Status	
Name E	nable Type Weekday Start Duration Trigger by Prefix Action	
Trigger_Voice_Alerty	s Schedule 0111110 18:0 6:0 x,M0,x VOICE	
Name	Trigger_Voice_Alert	
Enable	O Yes ● No	
Туре		
Enable Time	■ Sun ♥ Mon ♥ Tue ♥ Wed ♥ Thu ♥ Fri ■ Sat Start from 18 ▼ 0 ▼ , Duration 6 ▼ 0 ▼ ((max 168:00 hours))	
Trigger by	Sensor Change to active V Motion Area Area-1 V	
Record File Prefix	(0 ~ 20 Digits)	
	Go 🛛 Preset 🔽 🔍 Tour	
	Voice Alert, Duration 10 (0~86400 Seconds)	
	Alarm Out, Duration (0~86400 Seconds)	
	Send FTP Intra_FTP V	
Action		
	Send HTTP	
Add	Modify Delete	

Record

User can choose the type of record file for event or schedule application.

Setting Record Po	rt Status	
Record File Type	Profile1 h264	/ 2048x1536 🔻
Record File Prefix		(0 ~ 20 Digits)
Pre Trigger Duration	5	(0 ~ 20 Seconds)
Best Effort Duration	30	(1 ~ 60 Seconds)
Max File Size	3072	(256 ~ 3072 Bytes)
OK	Canaal	
UN	Calicel	

Record File Type:

Choose a profile to record.

Record File Prefix:

Define the prefix of recorded filename.

Pre-Trigger Duration:

Define the maximum duration of pre-alarm.

Best Effort Duration:

Define the best effort duration of post-alarm.

Max File Size:

Define the maximum buffer size of record file.

Port Status

User can check the status of digital input and output (DIDO).

Setting Record	Port Status
Input Status	Input 0: Inactive
Output Status	Output 0: Inactive

Input Status:

Show either inactive or active.

Output Status: Show either inactive or active.

Appendix A: Alarm I/O Connector

Some features of the Camera can be activated by the external sensor that senses physical changes in the area Camera is monitoring. These changes can include intrusion detection or certain physical change in the monitored area. For examples, the external sensor can be a door switch or an infrared motion detector. These devices are customer provided, and are available from dealers who carry surveillance and security products. Electrically, they must be able to provide a momentary contact closure.



This Camera provides wires for general I/O terminal interface as below (depends on connector type):

Terminal Block:

Pin definition:

Pin	Name	Function
1	12VDC in/out	DC 12V power input / output
2	DI	Digital signal input
3	GND	Ground
4	DO	Digital signal output

User can refer to the schematic below to make a proper connection between I/O connector and external sensor and output device.



Explanation of External I/O Circuit Diagram:

CAUTION!

• THE LOW VOLTAGE/CURRENT CIRCUITS AND HIGH VOLTAGE/ CURRENT CIRCUITS ARE IN THE NETWORK CAMERA CIRCUIT. THE QUALIFIED ELECTRICIAN SHOULD DO THE WIRING NOT BY YOURSELF. INCORRECT WIRING COULD DAMAGE NETWORK CAMERA AND YOU MIGHT RECEIVE THE FATAL ELECTRIC SHOCK.

• THE EXTERNAL I/O IS NOT CAPABLE OF CONNECTING DIRECTLY TO DEVICES THAT REQUIRE LARGE AMOUNTS OF CURRENT. IN SOME CASES, A CUSTOM INTERFACE CIRCUIT (CUSTOMER PROVIDED) MAY HAVE TO BE USED. SERIOUS DAMAGE TO NETWORK CAMERA MAY RESULT IF A DEVICE IS CONNECTED TO THE EXTERNAL I/O THAT EXCEEDS ITS ELECTRICAL CAPABILITY.

Appendix B: Troubleshooting &

Frequently Asked Questions

Question	Answer or Resolution	
	Features	
The video and audio codec is adopted in the device.	The device utilizes H.264 and JPEG compression to providing high quality images. Where H.264 is a standard for video compression and JPEG is a standard for image compression. In addition, the H.264 encoder supports baseline, main profile, and high profile modes. The audio codec is defined as G.711/G.726 for RTSP streaming.	
The maximum number of clients can access the device simultaneously.	The maximum number of users is limited to 20. However, it also depends on the total bandwidth accessed to this device from clients. Therefore, the actual number of connected clients is varying by streaming mode, settings of resolution, codec type, frame rate and bandwidth. Obviously, the performance of the each connected client will slow down when many users are logged on	
The device can be used outdoors or not.	The device is not weatherproof.	
	Install this device	
Power LED does not light up.	 Check and confirm that the DC power adaptor, included in packaged, is used. Secure the power connector and re-power it on again. If the problem is not solved, the device might be faulty. Contact your dealer for further help. 	
The network cabling is required for the device.	The device uses Category 5 or better UTP cable allowing 10 Base-TX or 100 Base-TX networking.	
The device will be installed and work if a firewall exists on the network.	If a firewall exists on the network, port 80 is open for ordinary data communication. The HTTP port and RTSP port need to be opened on the firewall or NAT router.	
The username and password for the first time or after factory default reset	Username = admin and leave password blank. Note that it's all case sensitivity.	
Forgot the username and password	 Follow the steps below. 1. Restore the factory default setting by pressing and holding down more than 5 seconds on the device. 2. Reconfigure the device. 	

Forgot the IP address of	Check IP address of device by using the IPWizard II program	
	OF DY UMMP discovery.	
IP Wizard II program	• Re-power the device it cannot find the unit within 1 minutes.	
cannot find the device.	• Do not connect device over a router. IP wizard if program	
	cannot detect device over a router.	
	• If IP address is not assigned to the PC which running	
	IPWizard II program, then IPWizard II program cannot find	
	device. Make sure that IP address is assigned to the PC	
	properly.	
	• Antivirus software on the PC might interfere with the setup	
	program. Disable the firewall of the antivirus software during	
	setting up this device.	
	Check the firewall setting of your PC or Notebook.	
Internet Explorer does	Make sure that your Internet Explorer is version 9.0 or later. If	
not seem to work well	you are experiencing problems, try upgrading to the latest	
with the device	version of Microsoft's Internet Explorer from the Microsoft	
	webpage.	
IPWizard II program fails	Network may have trouble. Confirm the power and	
to save the network	connections of the device.	
parameters.		
	UPnP NAT Traversal	
Cannot work with NAT	Maybe NAT router does not support UPnP function. Please	
router	check user's manual of router and turn on UPnP function.	
	• Maybe UPnP function of NAT router is not compatible to the	
	IP camera. Please contact your dealer to get the approval	
	routers list.	
Some IP cameras are	Maybe too many IP cameras have been installed on the	
working but others are	LAN, and then NAT router is out of resource to support more	
failed	cameras. You could turn off and on NAT router to clear out of	
	date information inside router.	
	Access this device	
Cannot access the login	Maybe the IP Address of the Network Camera is already	
page and other web	being used by another device or computer. To confirm this	
pages of the Network	possible problem, disconnect the Network Camera from the	
Camera from Internet	network first, and then run the PING utility to check it out.	
Explorer	• May be due to the network cable. Try correcting your	
	network cable and configuration. Test the network interface	
	by connecting a local computer to the Network Camera via a	
	crossover cable.	
	Make sure the Internet connection and setting is ok.	
	Make sure enter the IP address of Internet Explorer is	
	correct. If the Network Camera has a dynamic address, it	
	may have changed since you last checked it.	
	• Network congestion may prevent the web page appearing	
	The IP address and Subnet Mask of the PC and Network	
	Camera must be in the same class of the private ID address	
	on the I AN	
	Make sure the http port used by the Network Camera	
	mane sale the http port used by the Network Camera,	

	default=80, is forward to the Network Camera's private IP
	address.
	• The port number assigned in your Network Camera might
	not be available via Internet. Check your ISP for available
	port.
	• The proxy server may prevent you from connecting directly
	to the Network Camera, set up not to use the proxy server.
	Confirm that Default Gateway address is correct.
	• The router needs Port Forwarding feature. Refer to your
	router's manual for details
	Packet Filtering of the router may prohibit access from an
	external network. Defer to your router's manual for details
	Access the Network Compre from the Internet with the
	• Access the Network Camera north the internet with the
	Camera.
	• Some routers reject the global IP address to access the
	Network Camera on the same LAN. Access with the private
	IP address and correct port number of Network Camera.
	• When you use DDNS, you need to set Default Gateway and
	DNS server address.
	 If it's not working after above procedure, reset Network
	Camera to default setting and installed it again.
	• If the problem is not solved, the Network Camera might be
	faulty. Contact your dealer for further help.
Image or video does not	The first time the PC connects to Network Camera, a
appear in the main page.	pop-up Security Warning window will appear to download
	ActiveX Controls. When using Windows XP. or Vista, log on
	with an appropriate account that is authorized to install
	applications.
	Network congestion may prevent the Image screen from
	appearing guickly. You may choose lower resolution to
	reduce the required bandwidth.
Check the device's	Go to C:\Windows\Downloaded Program Files and check to
ActiveX is installed on	see if there is an entry for the file " IPCamera Control ". The
your computer	status column should show "Installed". If the file is not listed
your computer	make sure your Security Settings in Internet Explorer are
	configured properly and then try reloading the device's home
	nade Most likely, the ActiveX control did not download and
	install correctly. Check your Internet Explorer security settings
	and then close and restart Internet Explorer. The to browce
	and then close and restart internet Explorer. Try to browse
luste un et Fruslenen	and log in again.
linternet Explorer	Setup the IE security settings or configure the individual
displays the following	settings to allow downloading and scripting of ActiveX
message: "Your current	controls.
security settings prohibit	
downloading ActiveX	
controls".	
The device work locally	Might be caused from the firewall protection. Check the
but not externally.	Internet firewall with your system or network administrator.
	The firewall may need to have some settings changed in

	order for the device to be accessible outside your LAN.
	• Make sure that the device isn't conflicting with any other
	web server running on your LAN.
	• Check the configuration of the router settings allow the
	device to be accessed outside your local LAN.
	• Check the bandwidth of internet connection. If the internet
	bandwidth is lower than larget bit rate, the video streaming
The upreedable	Will flot work confectly.
	Use the operating system of the selected language. Set the
diaplayed	the Internet Explorer
Eromo roto io olowor	The traffic of the network and the object of the image offect
then the petting	• The traine of the network and the object of the image affect
than the setting.	the frame rate. The network congestion causes frame rate
	Check the handwidth of Internet connection. If the Internet
	bandwidth is lower than target bit rate, the video streaming
	will not work correctly
	• Ethernet switching hub can smooth the frame rate
Plank agreen or yery	Vour connection to the device does not have enough
plank screen or very	handwidth to support a higher frame rate for the streamed
slow video when audio is	image size. Try reducing the video streaming size to 160x120
enabled.	or 320x240 and/or disabling audio
	• Audio will consume more bandwidth. Disable audio to
	improve video. Your Internet connection may not have
	enough bandwidth to support streaming audio from the
	device
Image Transfer on	Default Gateway and DNS server address should be set up
e-mail or FTP does not	correctly.
work.	• If FTP does not work properly, ask your ISP or network
	administrator about the transferring mode of FTP server.
	Video quality of the device
The focus on the	• Manually adjust focus of camera lens to get sharper image.
Camera is bad.	• The lens is dirty or dust is attached. Fingerprints, dust, stain,
	etc. on the lens can degrade the image quality.
The color of the image is	Adjust White Balance.
poor or strange.	• To insure the images you are viewing are the best they can
	be, set the Display property setting (color quality) to 16bit at
	least and 24 bit or higher if possible within your computer.
	•The configuration on the device image display is incorrect.
	You need to adjust the image related parameters such as
	brightness, contrast, hue and sharpness properly.
Image flickers.	Wrong power line frequency makes images flicker. Make
	sure the 50 or 60Hz format of your device.
	• If the object is dark, the image will flicker. Make the
	condition around the Camera brighter.
Noisy images occur.	The video images might be noisy if the device is located in a
-	very low light environment. Make the condition around the
	camera brighter or turn the IR LED on.
	Miscellaneous
Cannot play the	Have installed Microsoft®'s DirectX 9.0 or later and use the

recorded AVI file	Windows Media Player 11.0 or later to play the AVI files
	In addition media player, VLC is another option to play AVI file.

Appendix C: PING IP Address

The PING (stands for Packet Internet Groper) command is used to detect whether a specific IP address is accessible by sending a packet to the specific address and waiting for a reply. It's also a very useful tool to confirm the device installed or if the IP address conflicts with any other devices over the network.

If you want to make sure the IP address of the device, utilize the PING command as follows:

- Launch a Command Prompt.
- Type ping x.x.x.x, where x.x.x.x is the IP address of the device. For example, ping 192.168.0.100

The replies, as illustrated below, will provide an explanation to the problem.



If you want to detect any other devices conflicts with the IP address of Network Camera, also can utilize the PING command but you must disconnect the Camera from the network first.

Appendix D: Bandwidth Estimation

The frame rate of video transmitted from the device depends on connection bandwidth between client and server, video resolution, codec type, and quality setting of server. Here is a guideline to help you roughly estimate the bandwidth requirements form your device.

The required bandwidth depends on content of video source. The slow motion video will produce smaller bit rate generally and fast motion will produce higher bit rate vice versa. Actual results generated by the device may be varying.

Image	Average range of data sizes	Average bit rate for H.264
Resolution	for JPEG mode	mode
320 x 180	8 ~ 20k byte per frame	192kbps~512kbps
		@ 30fps
640 x 360	20 ~ 50K byte per frame	384kbps~1536kbps
		@ 30fps
1920 x 1080	200 ~ 500k byte per frame	1536kbps~10000kbps
		@ 30fps

Note: Audio streaming also consumes some bandwidth. Some xDSL/Cable modem upload speeds could not even reach up to 128 kbps. Thus, you may not be able to receive good quality video while also streaming audio on a 128 kbps or lower connection. Even though the upload speed is more than 128kbps, for optimal video performance, disabling audio streaming will get better video performance.

Appendix E: Specifications

Camera				
Image Device	2 Mega-pixel high sensitivity image sensor			
Effective Pixels	1920 x 1080 pixels			
Image Size	1/2.7"			
Lens	f 3.6mm			
Angle Adjustment	Pan: -120°~120°, Tilt: 30°~90°			
IP Module				
Video				
Video Encoder	H.264 and Motion JPEG simultaneously			
Video Profile	4 streams simultaneously			
Frame Rate	Up to 30fps in all resolutions			
Image Setting	AE, AWB 3D Noise reduction Digital WDR Color, brightness, sharpness, contrast Mirror/Flip Privacy Masks Text, time and date overlay Overlay image on video Pixel counter			
Streaming	Simultaneously multi-streams Streaming over UDP, TCP, HTTP, or HTTPS M-JPEG streaming over HTTP (server push) Controllable frame rate and bandwidth Constant and variable bit rate (H.264) AOI, ROI			
Audio				
Audio Encoder	RTSP: G.711 64kbps, G.726 32kbps			
Audio Streaming	One-way or two-way			
Microphone	Built-in			
Audio Output	Adjustable audio gain			
Network				
Supported Protocols	IPv4, IPv6, TCP, UDP, HTTP, HTTPS, SMTP, FTP, NTP, DNS, DDNS, DHCP, DIPS, ARP, Bonjour, UPnP, RTSP, RTP, RTCP, IGMP, PPPoE, Samba, ICMP, SNMP, QoS(DiffServ)			
Security	Password protection, IP address filtering, HTTPS encrypted data transmission, user access log			
Users	20 simultaneous unicast users			
Ethernet	10Base-T/100Base-TX auto negotiation			
System Integration				
Application Programming Interface	ONVIF Open API for software integration SDK			
Alarm Triggers	Intelligent motion detection			

	Audio detection			
Alarm Events	File unload via FTP_SAMBA_or email			
	Notification via email HTTP and TCP			
	External output activation			
Video Buffer	Pro, and post, alarm bufforing			
General				
PAM	256MB			
ROM	16MB			
Power Supply	12V DC from external power adapter(option)			
PoF	IFEE 802 3af class 3			
Power Consumption	6W/ with IR LED on (by 12)/DC)			
	R L/15 10BaseT/100BaseTX			
	1 alarm input and 1 output			
Connectors	Factory default reset			
	Micro SD card (Max 32GB, Class 6)			
	Audio out (ontion)			
Indication LED	Green and orange LEDs			
Illumination LED	High light IR LEDs x 4pcs			
Operating Temperature	-10°C to 40°C			
Operating Humidity	$20\% \sim 80\%$ (non-condensing)			
Dimension	HxΦ: 61x87mm			
Viewing System				
OS	Windows® 7, 8 and 10			
Browser	IE 10 or later, Mozilla Firefox. Chrome. Safari			
Smart phone	Android™. iPhone™			
Video Player	VLC. Quick Time, Real Player, Core Player			
Software				
Search & Installation	IPWizard II			
	SecuGuard 64CH:			
	* 64ch. multi-channel supports Tri-decoder			
	* 16ch. video playback (synchronization)			
Bundled NVR Software	* Smart & re-sizeable digital zoom.			
	* Snapshot and edit			
	* Motion, DI, Scheduler recording			
	* Fast rewind and forward (MPEG4, H.264, MJPEG rewind)			
	* 32x24 motion detection grids			
	* Smart search (by time, by motion)			
	Event schedule setting			
	* Camera tamparing			
Bundled CMS Software	* More than 256ch. Support multi-screen			
	* 64ch video playback (synchronization)			
	* Smart & re-sizeable digital zoom			
	Smart & re-sizeable uigital 20011.			
	Snapshot and edit			

* East rowind and forward
Fast rewind and lot ward
* Smart search: Motion / Sequential search
* E-MAP
* Remote UI Control

Appendix F: Configure Port Forwarding Manually

The device can be used with a router. If the device wants to be accessed from the WAN, its IP address needs to be setup as fixed IP address, also the port forwarding or Virtual Server function of router needs to be setup. This device supports UPnP traversal function. Therefore, user could use this feature to configure port forwarding of NAT router first. However, if user needs to configure port forwarding manually, please follow the steps as below:

Manually installing the device with a router on your network is an easy 3–step procedure as following:

- (1) Assign a local/fixed IP address to your device
- (2) Access the Router with Your Web browser
- (3) Open/Configure Virtual Server Ports of Your Router

(1) Assign a local/fixed IP address to your device

The device must be assigned a local and fixed IP Address that allows it to be recognized by the router. Manually setup the device with a fixed IP address, for example, *192.168.0.100*.

(2) Access the Router with Your Web browser

If you have cable or DSL service, you will most likely have a dynamically assigned WAN IP Address. 'Dynamic' means that your router's WAN IP address can change from time to time depending on your ISP. A dynamic WAN IP Address identifies your router on the public network and allows it to access the Internet. To find out what your router's WAN IP Address is, go to the **Status** screen on your router and locate the WAN information for your router.

Note: Because a dynamic WAN IP can change from time to time depending on your ISP, you may want to obtain a Static IP address from your ISP. A Static IP address is a fixed IP address that will not change over time and will be more convenient for you to use to access your camera from a remote location. If you could not get a Static IP address from your ISP, the DIPS[™] or DDNS is a solution alternatively.

(3) Open/set Virtual Server Ports to enable remote image viewing

The firewall security features built into the router and most routers prevent users from

accessing the video from the device over the Internet. The router connects to the Internet over a series of numbered ports. The ports normally used by the device are blocked from access over the Internet. Therefore, these ports need to be made accessible over the Internet. This is accomplished using the **Virtual Server** function on the router. The Virtual Server ports used by the camera must be opened through the router for remote access to your camera..

Important: Some ISPs block access to port 80. Be sure to check with your ISP so that you can open the appropriate ports accordingly. If your ISP does not pass traffic on port 80, you will need to change the port the camera uses from 80 to something else, such as 8080. Not all routers are the same, so refer to your user manual for specific instructions on how to open ports.

Enter valid ports in the **Virtual Server** section of your router. Please make sure to check the box on this line to enable settings. Then the device can be access from WAN by the router's WAN IP Address.

Appendix G: Power Line Frequency

COUNTRY	VOLTAGE	FREQUENCY	COMMENTS
Argentina	220V	50 Hz	*Neutral and line wires are reversed from that used in Australia and elsewhere.
Australia	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though <i>nominal</i> voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
Austria	230V	50 Hz	
Brazil	110/220V*	60 Hz	*127V found in states of Bahia, Paran?(including Curitiba), Rio de Janeiro, S 緌 Paulo and Minas Gerais (though 220V may be found in some hotels). Other areas are 220V only, with the exception of Fortaleza (240V).
Canada	120V	60 Hz	
China, People's Republic of	220V	50 Hz	
Finland	230V	50 Hz	
France	230V	50 Hz	
Germany	230V	50 Hz	
Hong Kong	220V*	50 Hz	
India	230V	50 Hz	
Italy	230V	50 Hz	
Japan	100V	50/60 Hz*	*Eastern Japan 50 Hz (Tokyo, Kawasaki, Sapporo, Yokohoma, and Sendai); Western Japan 60 Hz (Osaka, Kyoto, Nagoya, Hiroshima)
Malaysia	240V	50 Hz	
Netherlands	230V	50 Hz	
Portugal	230V	50 Hz	
Spain	230V	50 Hz	
Sweden	230V	50 Hz	
Switzerland	230V	50 Hz	
Taiwan	110V	60 Hz	
Thailand	220V	50 Hz	
United Kingdom	230V*	50 Hz	*Outlets typically controlled by adjacent switch. Though <i>nominal</i> voltage has been officially changed to 230V, 240V is within tolerances and commonly found.
United States of America	120V	60 Hz	

Your local distributor



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