Teltonika MVC100 Camera installation on Windows 7 64bits

Note: steps described in this instruction applies only for a "clean" install of MVC100 software package.

- 1. Connect MVC100 camera to your PC and power it on.
- 2. If you are connected to the internet, Windows will detect and install drivers for "USB Serial Converter" and "USB Serial Port" (if you don't have internet connection, please refer to the "Possible problems and solutions" section of this document.
- 3. Install camera software package.
- 4. Run "CCT" tool and connect to the camera. If "CCT" tool shows an error message "There were some problems with Camera's Software installation!" perform steps 5-8.
- 5. Close "CCT", open Device Manager and locate "Unknown device" in Modems list. Right click on "Unknown device" and select "Update Driver Software..." in a dropdown menu:



6. Click on "Browse my computer for driver software":



7. Enter the path to cameras' software package drivers folder and click "Next" button:

- Della China and	x
G Update Driver Software - Unknown Device	
Browse for driver software on your computer	
Search for driver software in this location:	
J:\CD_MVC100_v1.1.1.0-20120206-Setup_XP_Vista_Win7\Drivers Browse	
☑ Include subfolders	
Let me pick from a list of device drivers on my computer This list will show installed driver software compatible with the device, and all dr software in the same category as the device.	iver
<u>N</u>	ext Cancel

8. Now you can run "CCT" tool and connect to the MVC100 camera.

Possible problems and solutions

1. If you don't have an internet connection you will have to install "USB Serial Converter" and "USB Serial Port" manually. To do that open Device Manager and locate "FT232R USB UART" device in "Other devices" list. Right click on it, select "Update Driver Software..." in a dropdown menu and perform steps 6, 7 described in the install section of this document. Then repeat the same procedure for "USB Serial Port" if Windows won't install the device drivers automatically.

2. If you receive an "Connection was terminated. Please unplug usb and power cables. Plug them back in. Restart Camera Connection Tool." error message in "CCT" tool and cable unplugging doesn't help, close the "CCT" tool, open Device Manager and check if there is a "USB Serial Converter" device in "Universal Serial Bus controllers" list with an yellow exclamation mark. If it is, right click on it and select "Update Driver Software..." in a dropdown menu:



Click on "Let me pick from a list of device drivers on my computer":



Click "Have disk", browse to MVC100 software install package \Drivers\Windows_2000_XP_Server_2003_Vista_32\ folder, open "ftdibus.inf" file, select "USB Serial Converter" from the list and click Next:

Compared Driver Software - USB Serial Converter	Locate File	D3_VI 🗸 🌀 🏂 📂 🛄 🕇		
Select the device driver you want to install for this hardware. Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk. Show <u>compatible hardware</u> Model Model USB Serial Converter	Name amd64 386 Static ftdibus.inf Teltonika Camera.inf	Date modified 2/6/2012 8:52 AM 2/6/2012 8:52 AM 2/6/2012 8:52 AM 2/3/2012 2:25 PM 2/3/2012 2:25 PM 2/3/2012 12:12 PM	Type File folder File folder File folder Setup Information Setup Information	Size
This driver is digitally signed. Tell me why driver signing is important Next Cancel	Interpretation ("inf) Interpretation ("inf)	m	▼ Ope ▼ Canc	an cel

Run "CCT" tool and connect to the MVC100 camera.